

# Interface Air Repair, Inc.

## Purchase Order Quality Requirements

- Suppliers are required to notify Interface Air Repair, Inc. if any the following requirements, as applicable, cannot be met.
- Approved suppliers are monitored by Interface Air Repair, Inc. for quality and on-time performance, and are required to complete and return, Interface Air Repair's Supplier Quality Questionnaire, when received, for continued inclusion to the Approved Supplier Listing.
- Approved suppliers must have a quality management system in place and ensure that persons are competent, and are aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behaviour.
- Supplier must deliver all products ordered as specified on the Purchase Order, with all applicable paperwork [e.g. Calibration Cert traceable to SI through NIST, Material Certification, Certificate of Conformance, FAA Form 8130-3 (dual-release if supplier is EASA certified), SDS, Certificate of Analysis] as specified on the Purchase Order.
- Calibration requires a test uncertainty ratio TUR of at least 4:1. Calibration certificates must include:
  - Title
  - Name and address of the laboratory
  - Unique identification of the certificate
  - Name and address of the client
  - Tool ID Number (as specified on the Purchase Order)
  - Description of item calibrated (as specified on the Purchase Order)
  - Identification of the method used
  - Date of calibration
  - Calibration Measurements As Received and As Returned
  - Calibration Standards Used and their Calibration Status
  - Environmental Conditions (temperature and humidity)
  - Indication that the Calibration is Traceable to the SI through NIST
  - Next calibration due date (as specified on the Purchase Order)
- Supplier must contact Buyer immediately to resolve any discrepancies found on the Purchase Order.
- All products and services, methods, processes and equipment, and the release of products and services, are subject to final inspection and approval of the Buyer, and any which do not comply with this order or which contain defective material or workmanship may be rejected by Buyer.
- Non-destructive testing (NDT) inspectors are required to be qualified in accordance with NAS410.
- All Calibration Laboratories must be accredited to ISO 17025 or have a quality management system in place conforming to ISO 10012 and/or ISO 9001.
- All FAA repair stations and suppliers of aircraft parts and items for installation on aircraft parts, must have a process in place to prevent the use, purchase or distribution of unapproved parts.
- All FAA repair stations must have a quality control system in place meeting the requirements of FAR 145.211.

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- All aviation maintenance subcontract suppliers must comply with the FAA Op Spec. requirement A449, and must flow this requirement down to all relevant subcontract levels of the supply chain.
- All aviation maintenance subcontract suppliers must have a training program in place that is approved by the FAA.
- All aviation maintenance subcontract suppliers must observe duty time limitations per FAR 121-377.
- All aviation maintenance subcontract suppliers shall not subcontract on Interface Air Repair, Inc.'s orders without prior written permission.
- Except as otherwise stated, all products, procedures, processes and equipment listed on the Purchase Order to which Government or Buyer's specifications are applicable, must comply with such specifications current as of the date of this order. Other products, procedures, processes and equipment shall conform to the standards recognized by Seller's industry and where a specification number is noted for products, procedures, processes and equipment ordered, Seller must supply certification of the product or service to the specification.
- Supplier must notify Interface Air Repair of any nonconforming processes, products, or services, and must obtain written approval from Interface Air Repair for supplier nonconforming material.
- Supplier must notify Interface Air Repair of any changes processes, products, or services, including changes of their external providers, changes in manufacturing location and, where required, obtain Interface Air Repair approval.
- Supplier must flow down to the supply chain all applicable requirements of Interface Air Repair's Purchase Order.
- Supplier must maintain records in accordance for a minimum of three (3) years with applicable customer and regulatory requirements.
- Seller must provide Interface Air Repair, its customers, and Authorities, right of access to the applicable areas of all facilities, at all levels of the supply chain, involved in the Purchase Order and to all applicable records.
- Supplier must comply with all applicable Authority approval requirements, providing, as applicable release documentation and trace paperwork.
- Supplier must promptly report defects and un-airworthy conditions to Interface Air Repair and to all applicable regulatory authorities.
- To ensure compliance of U.S. export laws, Interface Air Repair does not conduct any business transaction with the "Denied Persons List" published by the U.S. Department of Commerce, the "Denied Parties List" published by the Department of State and the "Specially Designated Nationals List" published by the Department of Treasury, Foreign Assets Control. Interface Air Repair expects all suppliers and its subcontractors to comply with these laws as well, and to flow down this requirement in lower-tier Purchase Orders and/or subcontracts.